

CPS Online Tournaments

FAQs

Updated 4/9/20

Who is Eligible to play in the tournaments?

Students that participate in the CPS Academic & Cops & Kids chess programs

How do students get their ICC Username & password?

Students need to contact their school's chess coach/coordinator. ICC accounts are assigned to schools who distributes to them students

Do coaches receive an ICC account?

Yes. Each school is assigned a coaches account.

Who should I contact about our school's ICC accounts?

School coaches/coordinator should email David Heiser at daheiser@cps.edu to request the accounts.

Where do I find out information on the online tournaments?

Go to www.cpschess.com and look under the EVENT CALENDAR & REGISTRATION TAB

Do the tournaments require advance registration?

No. Students won't be able to join the tournament until 30 minutes prior to the start of the event.

How do I join the tournament?

Between 30 – 5 minutes before the start of round 1, students should select the LOGIN button for the tournament under the **EVENT TAB** at www.cpschess.com then following the steps outlined in the [Guide to entering ICC Tournaments.](#)

Can I still join the tournament after the start of tournament?

Yes, but students may not be paired for the round currently in progress.

How do I know when a round will start?

Tournaments have set round times. We will try to send out a 5-minute warning over that ICC Chatroom.

I clicked to accept my game, but nothing is happening.

Please be patient, for the game to begin your opponent also needs to accept the game.

My opponent never started playing, how long do I have to wait before the game is forfeited?

Players that haven't made a move after 5 minutes have elapsed from the start of the round are subject to having their game forfeited. Currently the Tournament Administrator must manually search for and forfeit these games which takes time, so players need to wait until their game has been forfeited by the Tournament Administrator.

My opponent never started playing and the game was forfeited, can I be repaired with another player?

Once a round has been paired the system is unable to pair late logins or re-pair anyone.

I logged in before the start of the round but was logged off and not paired for a round, can I still get paired.

Only students that are logged in when the round is paired will receive a pairing for the round. Several minutes before the start of each round, students should ensure they are logged in and the website is responding.

When I try to join the tournament, I get a popup that says *"for some reason your connection has been interrupted. Do you want to refresh the browser and log in again?"* but refreshing just kept causing the same message?

Check to make sure you are using the correct username and password. If the problem persists, we are unable to assist you on the tournament day. Students should contact us by email with their username and we will verify the username and password are working.

How can I see the current round pairings?

Current round pairings are listed under the SEE STANDINGS TAB under the CURRENT GAME OPTION.

How can I tell if I received a bye for a round?

Current round pairings are listed under the SEE STANDINGS TAB under the CURRENT GAME OPTION. If you received a bye your username will be listed at the bottom of the list with notation that you have a bye.

Can students and coaches observer games in progress?

Yes, when logged in use the FOLLOW Tab and enter the username to follow.

My screen freezes or the website did it updated my opponents move until few seconds later, what can you do about this?

We are unable to assist you with this issue as Tournament Administrators are not capable of diagnosing connection issues.

I lost a match that I was winning due to an internet connection issue, can I get the results changed?

Connection and login issues for internet base tournaments can be effected by a myriad of different factors: the type, make or model of the device being used by the student; the device's internet connection and it's speed; the internet itself; other programs running on the device; etc.; therefore no adjustments will be made to game results based on loss of internet connection, delay in updating moves, being logged out, or other connection related issues.

I am unable to chat with other players in the Chatroom?

Students posting to the Chatroom is only visible to the Tournament Administrators and coaches.

How do students contact the Tournament Administrator?

Contact can be done through the chat room. Be patient as it may take a few minutes for a reply.

I keep seeing notifications like "Pear Suggests: You successfully joined...", who is Pear?

Pear is the ICC tournament bot.

How can I find a list of commands that can be used, such as '/tell pear HI' and where can they be used?

We are in the process of developing this list and guide to using them.